

OUTSTANDING LEADERSHIP AWARD

APPLICANT EVALUATION

APPLICANT

Each application will be scored up to a maximum of 100 points, based upon the score for each of the following six criteria:

		SCORE
1	Leadership (provides clear direction and purpose; models ethical workplace behavior; fosters continuous improvement; demonstrates influencing skills.)	20 POINTS
2	Management (provides appropriate and timely feedback to motivate and improve performance; recognizes and rewards achievement; communicates behavioral expectations and performance standards)	20 POINTS
3	Customer Focus (establishes effective working relationships with internal and external customers and supervisors; addresses conflict and problem situations with patience and tact; goes beyond basic service expectations when assisting others)	20 POINTS
4	Work Environment (builds a team that reflects high morale; promotes a welcoming and supportive environment; encourages and provides opportunities for subordinates to obtain and apply new skills and knowledge.	15 POINTS
5	Financial Management (secures resources and audits their effectiveness; shows resourcefulness in seeking additional funding sources)	10 POINTS
6	Safety (demonstrates the ability to maintain safe work conditions; promotes a safe environment for customers and subordinates; uses innovative ideas to encourage safety through the transit system)	15 POINTS
APPLICANT TOTAL SCORE		100 POINTS
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